

## ACH Quick Reference Guide

This guide is for Standard Corporate ACH Payments. Please refer to the Simplified Payments Guide for more information on Small Business ACH Payments.

[Applications and/or SEC Codes supported by Cambridge Savings Bank:](#)

| Application Supported (SEC Code) | Description                      |
|----------------------------------|----------------------------------|
| Corporate Payment (CCD)          | Used to Credit a Corporate Payee |
| Corporate Collections (CCD)      | Used to Debit a Corporate Payor  |
| Consumer Payment (PPD)           | Used to Credit a Consumer Payee  |
| Consumer Collection (PPD)        | Used to Debit a Consumer Payor   |

### Credits Vs. Debits

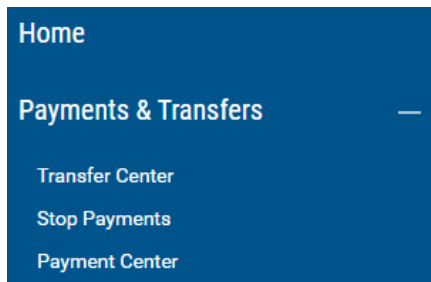
Credit: Depositing funds into an account

Debit: withdrawing money from an account

**Note:** You can refer to the [Online NACHA Rule Book](#) provided by Cambridge Savings Bank for more details on SEC codes, rules, and policies with regards to ACH transactions.

### Initiating ACH payments

1. Use the Slide-out menu to select the Payments & Transfers menu



2. Click on the Initiate drop down arrow and choose your ACH Payment Type

## Payment Center

PAYMENTS
PAYMENT TEMPLATES
PAYMENT MAPS
NACHA IMPORT
WIRE IMPORT

Initiate

- WIRE
  - Domestic Wire
  - International Wire
- ACH**
  - Corporate Payments
  - Corporate Collections
  - Consumer Payments
  - Consumer Collections

|  | PAYMENT TYPE       | STATUS  | FROM  |
|--|--------------------|---------|-------|
|  | International Wire | Deleted | 2000- |
|  | Consumer Payments  | Error   | -     |
|  | Consumer Payments  | Error   | -     |

3. Complete the required information needed:
- a. Payment Name
  - b. ACH Sender
  - c. Payment Description
  - d. Transaction Date

Note: ACH Transactions can be future dated up to 30 days

4. Input Receiver (Payee) Information:
- a. Name
  - b. Account Number
  - c. Routing Number
  - d. Account Type
  - e. Amount
  - f. Addenda Type (Optional)

## < Create ACH Payment

PAYMENT TYPE  
Consumer Payments

PAYMENT NAME  
  
0/25

### ORIGINATOR INFORMATION

ACH SENDER

PAYMENT DESCRIPTION  
  
0/10

DISCRETIONARY DATA Optional  
  
0/20

TRANSACTION DATE

DESCRIPTIVE DATE Optional  
  
0/6

[Add Receivers Later](#)

### RECEIVER INFORMATION

NAME  
  
0/22

ID Optional  
  
0/15

DISC DATA Optional  
  
0/2

ACCOUNT NUMBER  
  
0/17

ROUTING NUMBER

ACCOUNT TYPE

ADDENDA TYPE

TRANSACTION STATE  
 Active  Frozen  Prenote

AMOUNT  
\$

\$0.00  
(0) PAYMENTS

SAVE & CONTINUE

CANCEL

5. Click **'Save & Continue'**
6. Click **'Submit for Approval'** to process the payment or,
7. Click **'Add a Receiver'** or **'Upload Transactions'** to add additional Receivers, if needed

TRANSACTION DETAILS Add A Receiver Upload Transactions Show Daily Limits TOTAL CREDITS (1) \$50.00 TOTAL DEBITS (0) \$0.00 TOTAL AMOUNT \$50.00

ALL RECEIVERS  🔍 🔄 ⌵ 🗑️ | 🖨️ ⬇️ 🔒

| <input type="checkbox"/> ALL | ACTIONS | ID | NAME       | AMOUNT | STATUS |
|------------------------------|---------|----|------------|--------|--------|
| <input type="checkbox"/>     | ...     |    | John Smith | 50.00  | Active |

MODIFY AMOUNT ZERO AMOUNT ACTIVATE PRENOTE FREEZE DELETE

VIEW 1 OF 1 DISPLAY  1

\$50.00  
(1) PAYMENTS

SUBMIT FOR APPROVAL
SAVE
DELETE
DONE

8. Once Submitted, the Payment will display with a status of **‘Requires other’s approval’**

## Payment Center

PAYMENTS PAYMENT TEMPLATES PAYMENT MAPS NACHA IMPORT WIRE IMPORT

Initiate

• ALL PAYMENTS  | Changed | Save As

| <input type="checkbox"/> ALL | ACTIONS | PAYMENT TYPE <input type="text" value="^"/> | STATUS                    |
|------------------------------|---------|---|---------------------------|
| <input type="checkbox"/>     | ...     | Consumer Payments                           | Requires other's approval |

### Initiating a Same Day ACH

Same Day ACH allows users to send and/or receive payments and payment-related information on the same business day through the ACH Network, compared to standard ACH transactions which settle overnight, and funds are made available typically the following business day.

- The Same Day ACH limit is \$1,000,000 per transaction, or the approved ACH Business Online Banking daily limit, which may be lower.
- Same Day Transactions can be used for both CCD and PPD transactions and are available for Credits and Debits.
- Same Day ACH transactions are priced slightly higher than Standard ACH transactions

1. Follow the steps outlined under the **Initiating an ACH Payment** section (page 1)
2. Select **Today's date** in Transaction Date field

### ORIGINATOR INFORMATION

**ACH SENDER**

  
**PAYMENT DESCRIPTION** 4/10  
  
**DISCRETIONARY DATA** Optional 4/20  
  
**TRANSACTION DATE** 04/15/2022  
  
**DESCRIPTIVE DATE** Optional 0/6  
  

**Same Day settlement available.**  
Additional fee may apply.

Note: Same day cut off time is 1:30pm EST.

### Initiating a Tax Payment

1. Click **'Initiate'** from the drop-down menu and select **'Tax Payment'**

Initiate ▾

- WIRE
  - Domestic Wire
  - International Wire
- ACH
  - Corporate Payments
  - Corporate Collections
  - Corporate Payments & Collections
  - Consumer Payments
  - Consumer Collections
  - Consumer Payments & Collections
- TAX
  - Tax Payment**

2. Enter Payment Name
3. Enter Tax Information:
  - Use the drop-down menu to select the appropriate **Tax Form** and **Tax Type Code** based on your instructions

### Tax Information

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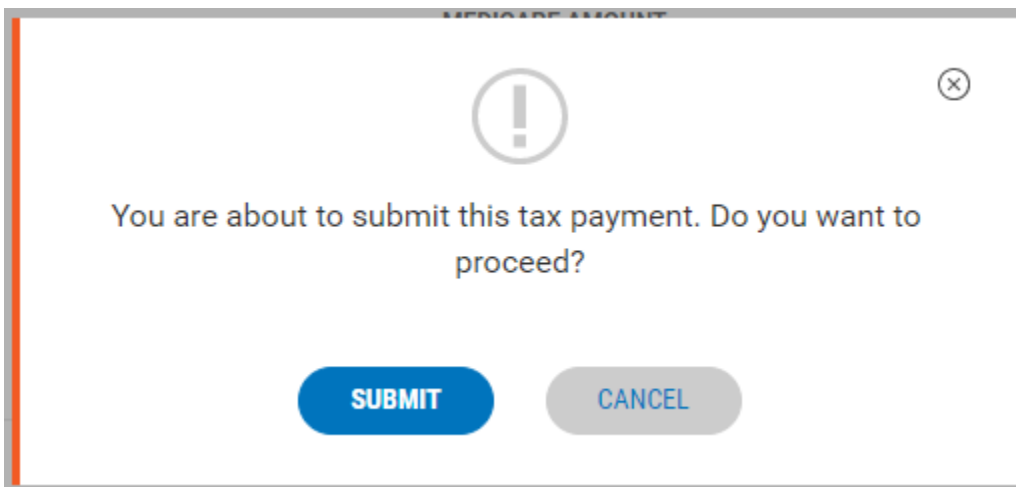
**TAX FORM**

Federal - Form 941▼

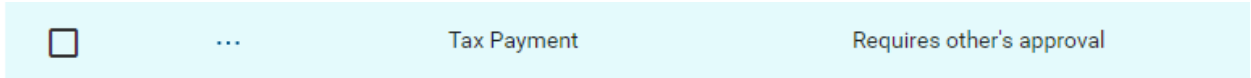
**TAX TYPE CODE**

94105 - Federal Tax Deposit▼

4. Complete Originator Information
    - Select 'Sending From' Account
- Note: If only one company ID is set up for tax payments, this field will be greyed out.
- Select Payment Date
5. Complete Payment Information
    - Enter the 9-digit Taxpayer ID
    - Select Tax Period End Date
    - Enter Amount & Type as appropriate
  6. Click "**Submit**" for approval
  7. A dialogue box will pop up, Click Submit.



8. Your tax payment will be listed in the Payment list view, highlighted in blue.

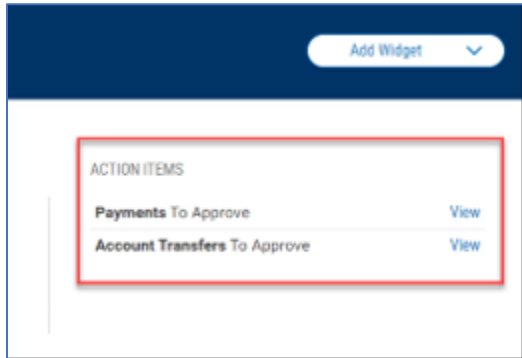


Note: The payment may need to be approved prior to being processed.

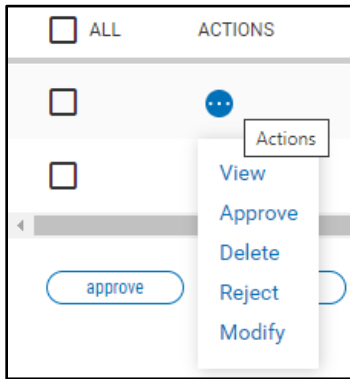
### Approving ACH Payments

On the Home Screen:

1. Click **“View”** next to Payments to approve



2. Click the ellipsis (...) to view a pop-up menu
3. Click **“approve”**



To approve multiple payments:

1. Check the boxes next to the payments you would like to approve

| SELECT                              | ACTIONS | PAYMENT TYPE       | FROM ACCOUNT NAME | PAYEE NAME    | STATUS                   |
|-------------------------------------|---------|--------------------|-------------------|---------------|--------------------------|
| <input type="checkbox"/>            | ...     | Corporate Payments | Office Expenses   | Zippy Inc     | Requires others approval |
| <input checked="" type="checkbox"/> | ...     | International Wire | Test Account 1    | Klim Mueller  | Requires others approval |
| <input type="checkbox"/>            | ...     | International Wire | Test Account 1    | Klaus Mueller | Requires others approval |
| <input checked="" type="checkbox"/> | ...     | International Wire | Test Account 1    | Klaud Mueller | Requires others approval |
| <input type="checkbox"/>            | ...     | International Wire | Test Account 2    | Scott Stone   | Requires others approval |

APPROVE    DELETE    REJECT

2. Select **“Approve”**

< Approve Payments

⚠ You are about to approve the following payments

| ACTIONS                | PAYMENT TYPE       | FROM ACCOUNT NAME | PAYEE NAME         | TRANSACTION DATE | STATUS               |
|------------------------|--------------------|-------------------|--------------------|------------------|----------------------|
| <a href="#">Remove</a> | Corporate Payments | Operating Account | Acme Office Supply | 02/04/2020       | Requires my approval |
| <a href="#">Remove</a> | Corporate Payments | -                 | MULTI              | 02/03/2020       | Requires my approval |

VIEW 1-2 OF 2      DISPLAY All ▾ 1

APPROVE    CANCEL

3. Review payments on the Approval Summary Screen (Remove any payments that should not be approved)
4. Click **“Approve”** to finalize payment approval



## Creating Recurring Payments

To create a recurring transaction in the platform, follow the steps below.

1. Create a new Corporate or Consumer payment template, save it
2. Ensure the template is approved by another user
3. Next, go back to your Payments Template tab
4. Locate the template you wish to make recurring
5. Under the “Actions” column select ‘Modify’
6. Within the template, check the box “Make this a Recurring Payment”

| PAYMENT TYPE      | TEMPLATE NAME           | STATE  | STATUS            | LAST MODIFIED ON    | LAST MODIFIED BY |
|-------------------|-------------------------|--------|-------------------|---------------------|------------------|
| Consumer Payments | Test Recurring Template | Active | Available for use | 03/03/2022 12:30 PM | Rogerick Giles   |

23/25

**ORIGINATOR INFORMATION**

ACH SENDER  
04-3161071 - CRANSHAW CONSTRU

PAYMENT DESCRIPTION: TEST (4/10)  
DISCRETIONARY DATA: (Optional) (0/20)

**MAKE THIS A RECURRING PAYMENT**

**Recurring Payment**

START DATE: [Calendar Icon]

ACTIVATION TIME: [Select]

FREQUENCY: [Select]

When schedule falls on non-business day, complete payment one business day:  
 Prior  After

**SAVE**

7. Set-up your parameters for your recurring payment by establishing:
  - a. Start Date
  - b. Activation Time
  - c. Frequency

**MAKE THIS A RECURRING PAYMENT**

**Recurring Payment**

START DATE: [Calendar Icon]

ACTIVATION TIME: [Select]

FREQUENCY: [Select]

8. A second user will need to approve the recurring payment.

### ACH Reversal

Reversals can now be processed directly within the Payment Center

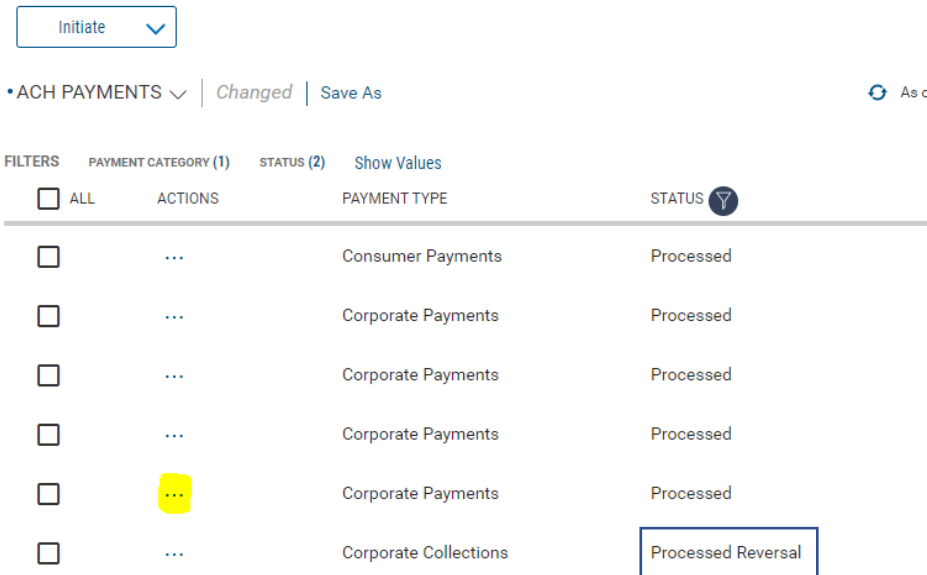
1. Click on the Ellipsis menu highlighted below
2. Select Reverse
3. Review the Transaction Information on the Summary Screen
4. Click Reverse to continue with the Reversal

A Reversal transaction will be created within Business Online Banking

Note: Reversal requests may need to be approved like any other ACH Payment.

IMPORTANT! Reversals can only be processed within 5 business days after the original payment was processed. After 5 business days, the Reversal option will no longer be available

Once the Reversal has been processed, the payment status will update to **'Processed Reversal'**



The screenshot shows a web interface for ACH Payments. At the top, there is a button labeled 'Initiate' with a dropdown arrow. Below it, there are filters for 'ACH PAYMENTS' (with a dropdown arrow), 'Changed', and 'Save As'. A refresh icon and 'As c' are also visible. The main area is a table with columns: FILTERS, PAYMENT CATEGORY (1), STATUS (2), and Show Values. The table has a header row with checkboxes for 'ALL', 'ACTIONS', 'PAYMENT TYPE', and 'STATUS'. Below the header, there are several rows of transactions. The last row, 'Corporate Collections', has a status of 'Processed Reversal' which is highlighted with a blue box. The 'ACTIONS' column for the row above it has a yellow highlight.

### ACH Payment Statuses

|                           |  |
|---------------------------|--|
| Requires Other's approval | ACH Payment requires approval from another user                            |
| Requires my approval      | ACH Payment requires user's approval                                       |
| Deleted                   | ACH Payment has been deleted, cannot be modified                           |
| Stale Date                | ACH Payment effective date is stale, can be modified and resubmitted       |
| Rejected by approver      | ACH payment has been rejected by approved, can be modified and resubmitted |
| Rejected                  | ACH payment has been rejected, cannot modify payment                       |
| Updated                   | ACH payment has been updated   |
| Updated via Import        | ACH's receiver information has been updated via import                     |
| Reversed                  | ACH reversal payment initiated   |
| Processed Reverse         | ACH reversal processed   |

### ACH Cutoff Times

|                                     |             |
|-------------------------------------|-------------|
| Standard (Next Day) ACH Cutoff Time | 5:30 pm EST |
| Same Day ACH Cutoff Time            | 1:30 pm EST |

### ACH Limits

- Overall Company ACH Limits are set up through the Implementation process and are maintained by the bank.
- User Level ACH limits are set up and maintained by Company Administrators. To learn about setting up user limits please review our user management reference guide